

 **Almaviva**
absolute digital

Absolute digital.

Consolidated experience, unique expertise, continuous research and a profound knowledge of the various market sectors - public and private - make the Almoviva Group the Italian leader in Information & Communication Technology.

DIGITAL CHANGE

**DIGITAL CUSTOMER
MANAGEMENT**

**PEOPLE CENTERED
TECHNOLOGY**

79

BRANCHES

46,000

EMPLOYEES

1,096

BILLION EUROS
(2022 Turnover)

IT made in Italy

Italian leader in the Information Technology sector,
Almaviva accompanies the digital transformation in the
key sectors for the country's economy.

Almaviva

Almaviva
—SAUDI ARABIA—

Almaviva
—de BELGIQUE—

AD
Almaviva
DIGITALTEC

Almaviva
—EGYPT—

Almaviva
—FINLAND—

Almaviva
—REPUBLICA DOMINICANA—

Almaviva
—RUSSIA—

Almaviva
—USA—

Almaviva
EAU

REACTIVE
Almaviva Group

Kline
Almaviva

LOMBARDIA GESTIONE

SADEL Gruppo Almaviva

TECNAU Gruppo Almaviva

WEDOO

data jam

qbm TECNOLOGIE INDUSTRIALI WATERCARE SPECIALIST

2F
WATER
VENTURE

Presence in Italy as a reference of value. And out of solid “Made in Italy” expertise, combined with the ability to integrate different cultures, skills and experiences, a global network was born. Key player in digital transformation.

ITALY
BELGIUM
DOMINICAN REPUBLIC
EGYPT
UNITED ARAB EMIRATES
FINLAND
RUSSIA
SAUDI ARABIA
USA

4,500

EMPLOYEES

721

MILLION EUROS
(2022 Turnover)

A unique service model based on the quality of people, technological innovation and solid process expertise.

**BRAZIL
COLOMBIA
TUNISIA**

41,100

EMPLOYEES

325

MILLION EUROS
(2022 Turnover)

Digital mindset, Human touch

A new vision of Customer Experience Management for the organizations willing to innovate the Customer Journey in a dynamic and multi-channel way.

Almacontact

Almaviva
do BRASIL

Almaviva
TUNISIE

CRC
Grupo
Almaviva

AI comes to life

Almawave is one of the major Italian players with an international vocation in artificial intelligence and natural language processing applied to Information Management and Smart CX Management.



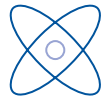
AI-driven «made in Italy» technologies based on Machine Learning, Deep Learning and Natural Language Processing. The Digital Transformation designed on the frontier of innovation.

**ITALY
BRAZIL
SPAIN
USA**

400
EMPLOYEES

50
MILLION EUROS
(2022 Turnover)

Value Mix Strategy



DIGITAL
TRANSFORMATION



Digital Transformation

	TRADITIONAL	CURRENT	EMERGING	FUTURE
CUSTOMER EXPERIENCE	CUSTOMER INSIGHT	OMNI-CHANNEL	DIGITAL MARKETING	ONLY FOR YOU
PRODUCT & SERVICE	CONNECTED	PAY PER USE	PREDICTIVE USAGE	AUTONOMOUS SERVICES
OPERATIONS	ANYTIME, ANYWHERE, ANY DEVICE	AGILE APPROACHES TO WORK	CUSTOMER CENTRIC & STANDARD PLATFORMS	AIOPS
ORGANIZATION	DIGITAL COLLABORATION	DIGITAL SKILLS & VIRTUAL WORKFORCE	DYNAMIC PARTNER ECOSYSTEMS	COLLABORATIVE MATRIX



Vertical expertise



TRANSPORTATION



GOVERNMENT



FINANCIAL SERVICES



MANUFACTURING



TELCO, MEDIA & UTILITIES



Technological domains



INTERNET OF THINGS



BLOCKCHAIN



GIS & REMOTE SENSING



ARTIFICIAL INTELLIGENCE



AI & NLU FOR CUSTOMER TRANSFORMATION
SMART INTERACTION



AI & NLU FOR CUSTOMER EXPERIENCE
INFORMATION MANAGEMENT



NATURAL LANGUAGE PROCESSING



ENTERPRISE APPLICATION INTEGRATION



MIXED & VIRTUAL REALITY



CYBER SECURITY



SALESFORCE



SERVICE MANAGEMENT



APPLICATION PERFORMANCE MONITORING



DEVOPS



DIGITAL EXPERIENCE



CLOUD SERVICES



DATA CENTER INFRASTRUCTURE



Partnerships & Certifications

PARTNERSHIPS



TECHNOLOGY PARTNERS



AGREEMENTS



SPECIFIC MARKET ALLIANCES

CERTIFICATIONS



QUALITY



RAILWAY ORGANIZATIONS



INFORMATION SECURITY



BUSINESS CONTINUITY



IT SERVICE MANAGEMENT



SOCIAL ACCOUNTABILITY & GENDER EQUALITY



OCCUPATIONAL HEALTH & SAFETY



ENVIRONMENT



ENERGY



Practice & Digital Solution Services



DIGITAL SOLUTION SERVICES



IOT & EMERGING TECHNOLOGIES



CLOUD



MANAGED SERVICES



SECURITY





Proprietary Platforms & Solutions



GIOTTO
ALMAVIVA ENTERPRISE
DIGITAL PLATFORM

Almaviva
Agrifood



Services



MANAGED OPERATIONS



DIGITAL



CONSULTING



APPLICATION MANAGEMENT





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